

W-02500A-10-0382

ORIGINAL



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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: ()

Fax: ()

Priority: Respond Within Five Days

Opinion No. 2010 - 91510

Date: 11/29/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Hansgeorg

Stanisch

Account Name: Hansgeorg Stanisch

Home: ()

Street:

Work:

City: Tucson

CBR:

State: AZ Zip: 85739

is:

Utility Company: Goodman Water Company

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

(Received from the State Attorney General's Office)

*****DOCKET NO. W-02500A-10-0382*****

October 26, 2010

Georaeora Stanishch

Tucson, AZ 857396

Arizona Attorney General Terry Goddard
Office of the Attorney General

1275 West Washington Street
Phoenix, AZ 85007

Dear Sir,

It is with utmost frustration and dismay that I turn to you for assistance. Futhermore, I would like to appraise you of a case of unjustified exploitation of legal, tax paying citizens of the State of Arizona by scrupulous Water Company.

On October 20, 2010 my wife and I attended a meeting conducted by the Goodman Water Company to explain to the Eagle Crest Ranch community in Pinal County a proposed water rate increase of 53 percent (Docket Number W-02500A-10-0382). Present were a well-versed lawyer who specializes in utility rate increases, a

Arizona Corporation Commission
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Certified Public Accountant with the same credentials, as well as Mr. Shiner, president and part-time owner of the company.

During the question and answer session, the representatives of the company continuously referred to the Arizona Corporation Commission (AZCC) to allegedly have requested Goodman Water to apply for the increase. How can the AZCC consciously even consider any such increase when our neighboring communities pay only one third of our rates?

While serving my country in the Armed Forces in many different states, we lived outside city limits with private water companies serving our communities. We saw rate increases over the years form six to eight percent, but never 124 percent and three years later another 53 percent with no end insight. We were informed by the water company that because we are conserving water the rates have to be increased to maintain their level of revenues. How can this unethical business practice be tolerated in the State of Arizona under the watchful eyes of the government protecting the consumer?

This company must be stopped now! With the help of your leadership and responsibility to rectify this situation we, the citizens of Arizona, can win this war on scrupulous exploitation.

Thank you for your intervention and personal reply,

Respectfully yours,

Hansgeorg Stanisch

(Reference related docketed Opinion # 90373 dated 10/20/2010)

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

11/30

Emailed to Phoenix office for docketing. FILE CLOSED.

End of Comments

Date Completed: 11/30/2010

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